



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 3461)
)
Examiner: Koppikar, Vivek D.)
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Inventor(s): Mester, David J.)
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Serial No.: 10/617,472)
)
Filing Date: July 11, 2003)
)
For: WARRANTY MANAGING PROCESS)
_____)

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This is in response to the Office Action dated June 8, 2004.